

Healius Limited

2020 Virtual AGM

Frequently Asked Questions

1. When is Healius' virtual AGM?

Healius Limited's Virtual Annual General Meeting (AGM) will be held on Thursday, 22 October 2020 commencing at 11.00am (AEDT).

2. Why is Healius not holding a physical meeting for its AGM this year?

Healius has for some months been at the forefront of managing the unprecedented impact of the COVID-19 virus in Australia. We are acutely conscious of the need to do all we can to protect our people, including our shareholders, from unnecessary potential exposure to this disease.

In line with current Government advice and restrictions and to ensure the safety of all, we will be holding a virtual (online) AGM this year.

3. What do I need to do to be ready to attend the AGM?

You can access the virtual AGM using a desktop computer, tablet, or a mobile device, or telephone using one of the methods below. Registration will open one hour from commencement, from 10.00am (AEDT) – we suggest you allow plenty of time to register.

Online

Before you access the virtual AGM, please ensure that your browser is compatible with our voting platform. To check what your current browser is, visit

<https://www.whatismybrowser.com>. Compatible browsers are:

- Chrome – Version 44 & 45 and after;
- Firefox – 40.0.2 and after;
- Safari – OS X v10.9 & OS X v 10.10 and after; and
- Internet Explorer – version 9 and after.

Lumi AGM App

You can also download the Lumi AGM app from the Apple App or Google Play stores by searching for Lumi AGM.

The online AGM platforms will allow security holders to view the meetings, vote and submit questions in real time.

Phone

You will need to register your details using a web link (see the answer to question 4 below for details) and, upon registration, you will be provided dial-in numbers and a unique password and PIN that will grant you access to the call on the day. Registration via the web link is required to ensure that shareholders attending via phone will be able to ask questions during the live AGM.

Please note, shareholders attending via phone teleconference, if you wish to vote at the AGM, you will need to use one of the online options. Otherwise you can vote in advance of the meeting by following the instructions on your Proxy Form.

4. How do I attend the AGM?

Shareholders can attend, vote and ask questions in real time at the AGM using one of the following methods:

- from your computer or mobile device, by entering the following URL address in your web browser: <https://web.lumiaqm.com/323892878>; or
- by using the Lumi AGM app, which is available by downloading the app from the Apple App Store or Google Play Store and enter the meeting ID **323 892 878**.
- by phone (voting not available using this option) registering your details on <https://s1.c-conf.com/diamondpass/10009227-j9d8sd.html>

To participate and vote online, shareholders will need their Shareholder Reference Number (SRN) and postcode.

5. How do I vote at the AGM?

Shareholders attending the AGM in real time (by registering via the online AGM platform outlined in question 3) can vote on the resolutions during the meeting.

During the meeting, the Chair of the Meeting will declare the poll open, a voting icon will appear on your device and the meeting resolutions will be displayed. To vote, tap/click one of the voting options and your response will be highlighted. For further details, please refer to the Healius Virtual AGM guide available from 1 October 2020 at <https://www.healius.com.au/invest-in-us/agm/>.

We will give shareholders warning prior to the closure of voting.

6. Can I vote prior to the AGM and then still attend the AGM?

Yes, shareholders may appoint a proxy to vote on their behalf through the online voting website <https://www.investorvote.com.au/Login>. Proxy votes must be received by **11.00am on Tuesday, 20 October 2020**. Instructions on how to appoint a proxy are available at <https://www.investorvote.com.au/Login> and in the Notice of Meeting.

Shareholders who have appointed a proxy or attorney may still attend the virtual AGM. Registered shareholders can ask a question either via the online or teleconference links.

Due to the virtual format of the AGM, we encourage shareholders to appoint a proxy and submit a proxy vote prior to the AGM, even if they plan to attend the AGM.

7. Can I ask questions during the AGM?

Yes, shareholders can ask questions in advance of the AGM and during the live AGM.

If shareholders wish to submit questions in advance of the AGM, they may do so via <https://www.investorvote.com.au/Login> You can also e-mail questions to cosec@healius.com – please be sure to include your name and Shareholder Reference Number (SRN) if you choose to e-mail questions.

Please lodge any questions in advance by **11.00am Tuesday, 20 October 2020**.

During the live meeting, questions may be asked by registering via the online AGM platform and submitting written questions through the platform. Refer to question 3 above for details on how to register.

To submit a question, tap/click on the questions icon, identify the relevant item of business to which the question relates, type your question in the chat box on your screen and select the send icon. Confirmation that your message has been received will appear.

Shareholders participating via telephone will be able to submit a question to the call moderator during the meeting.

The Chair of the Meeting will endeavor to address as many of the more frequently raised relevant questions as possible during the course of the AGM.

Questions will be read out aloud during the AGM for the Chair to respond to.

For further details, please refer to the Healius Virtual AGM guide available from 1 October 2020 at <https://www.healius.com.au/invest-in-us/agm/>.

8. What if I am late logging into the virtual AGM site, am I still allowed entry? What is the latest time I can login to vote at the virtual AGM if I miss registration?

Shareholders can join the live AGM at any time during the course of the meeting by following the steps in question 3 above. We will give shareholders warning prior to the closure of voting.

9. How do I watch the AGM as a non-voting shareholder or member of the public?

Members of the public can login to the virtual AGM and register from 10.00am (AEDT) on Thursday, 22 October 2020 using the steps outline in question 4. Only registered shareholders will be able to vote or ask a question.

The webcast will be recorded and made available to view after the meetings on Healius' website <https://www.healius.com.au/invest-in-us/agm/>.

10. Where do I get help if needed during the virtual AGM?

Please refer to the Healius Virtual AGM guide available from 1 October 2020 at <https://www.healius.com.au/invest-in-us/agm/> or contact Computershare on + 61 3 9415 4024.

11. Will Healius have a virtual AGM next year?

The Board is yet to determine the location and format of the 2021 AGM.