



# 1H 2017 RESULTS

6 MONTHS ENDED 31 DECEMBER 2016

**PRIMARY**  
HEALTH CARE LIMITED



# OVERVIEW

# FINANCIAL SUMMARY

Group \$M	Underlying		Reported	
	1H 2017	1H 2016	1H 2017	1H 2016
Revenue	<b>808.7</b>	794.3	808.7	814.1
EBIT	<b>81.9</b>	93.9	61.1	115.1
NPAT (continuing operations)	<b>41.9</b>	44.3	21.1	62.1
NPAT (including MedicalDirector)	<b>41.9</b>	49.1	21.1	67.6
Dividend cps			4.8	5.6
As at			<b>31/12/16</b>	<b>30/06/16</b>
Gearing			25.3%	25.2%

- » Strong imaging and pathology and savings in interest expense offset by Medical Centres – Bulk Billing which was impacted by: reduced revenue share from new contracts; the need to recruit more GPs; and essential investment in HCP and patient services
- » Capex (before capital recycling and after tax deduction) reduced 41% driving a increase in FCF notwithstanding lower profits. 55% improvement in HCP capex
- » Reported results reflect the investment in substantial transformation activities while HY 2016 benefitted from VEI sale and ATO settlement
- » Lack of clarity of Government policy and regulation continues as a headwind
- » Interim dividend of 4.8 cps, 100% franked, representing a payout ratio of 60% of Underlying NPAT
- » I have announced my resignation but will remain in the role while the Board seeks a replacement

# STRATEGIC INITIATIVES

- » Initiatives underway to deliver fundamental change across the Group:
  - HCP numbers and engagement
  - Diversified and expanded patient service offerings
  - Investment in technology and people capabilities
  - Growing Medical Centre, Imaging and Health & Co footprints
  - Pathology specialties and offshore expansion
  - Employee engagement
- » Recruitment and retention of HCPs crucial. Improvements in pipeline at 31/12/16
- » Aims:
  - Transform reputation = preferred place for HCPs and employees to practise
  - Develop patient-centric services linked through PRY modalities = preferred place for patients to come for treatment
  - Deliver quality health services to HCPs and patients and growth to shareholders





# FINANCIAL RESULTS

5

1H17 RESULTS

**PRIMARY**  
HEALTH CARE LIMITED

# UNDERLYING PERFORMANCE

UNDERLYING	1H 2017 \$M	1H 2016 \$M	MOVEMENT %
Revenue	<b>808.7</b>	794.3	1.8
EBITDA	<b>149.9</b>	172.5	(13.1)
Depreciation and amortisation	<b>(68.0)</b>	(78.6)	13.5
EBIT	<b>81.9</b>	93.9	(12.8)
Finance costs	<b>(22.1)</b>	(30.5)	27.5
PBT	<b>59.8</b>	63.4	(5.7)
Income tax at 30%	<b>(17.9)</b>	(19.1)	6.3
NPAT (continuing operations)	<b>41.9</b>	44.3	(5.4)
NPAT MedicalDirector	<b>0</b>	4.8	-
NPAT	<b>41.9</b>	49.1	(14.7)

New HCP contracts, REIT and Imaging equipment sale & leaseback impact EBITDA but deliver savings in D&A and interest

- » Underlying results driven by Medical Centres – Bulk Billing with strong Imaging performance and stable Pathology result
- » New HCP contracts, REIT and Imaging sale and leaseback impact EBITDA but deliver savings in depreciation/amortisation and interest
- » Additional savings in interest expense from capital recycling, including MedicalDirector

# BRIDGE OF REPORTED TO UNDERLYING

1H 17 \$M	Reported	Restructuring & strategic initiatives	Non- recurring items	Other	Underlying
EBIT	61.1	9.7	10.4	0.7	81.9
Finance costs	(22.1)				(22.1)
PBT	39.0	9.7	10.4	0.7	59.8
TAX	(17.9)				(17.9)
NPAT	21.1				41.9
1H 16 \$M	Reported	Restructuring & strategic initiatives	Gain on sale	ATO settlement	Underlying
EBIT	115.1	12.1	(19.8)	(13.5)	93.9
Finance costs	(30.5)				(30.5)
PBT	84.6	12.1	(19.8)	(13.5)	63.4
Tax	(22.5)				(19.1)
NPAT (continuing operations)	62.1				44.3

- » Business restructuring and strategic initiatives
- » Non-recurring items including indirect taxes and related imposts and legal costs
- » Other items

Refer slides 23-25 for more detailed analysis

# DIVISIONAL PERFORMANCE

UNDERLYING	Medical Centres BB		Medical Centres PB		Pathology		Imaging		Corporate	
	\$M	%	\$M	%	\$M	%	\$M	%	\$M	%
Revenue	157.0	(5.0)	0.2	-	504.9	4.7	162.8	0.4	0.2	(66.7)
EBIT	26.9	(36.0)	(0.8)	-	51.3	1.0	14.3	58.9	(9.8)	(24.1)
<i>EBIT margin</i>	17.1%	-	-	-	10.2%	-	8.8%	-	-	-

- » Medical Centres – Bulk Billing refer next slide. EBIT margins remain above other divisions
- » Medical Centres – Private Billing recorded a small loss reflecting start-up costs
- » Pathology delivered a small EBIT increase, on the back of historically strong results, with above-market revenue growth of 4.7% and increased property costs from ACC expansion pending clarification of Government policy
- » Imaging reported a stronger HY 2017, up 59% on 1H 2016, driven by the benefits of its portfolio rationalisation and operating cost programs
- » Corporate costs reflect increased capabilities to support existing business and growth agenda for the future

Refer slides 26- 31 for detailed analysis

# MEDICAL CENTRES PERFORMANCE

**Revenue** down \$8.3m = GP revenue and sundry revenue (inc. THI)

- Overall gross GP billings stable
- Reduced margin from capital-light deals
- 70% GPs on 'no up-front' option in 1H 2017
- Greater GP numbers needed with lower contracted hours
- Until fully amortised, legacy up-fronts will impact

**EBIT** down \$15.1m = lower revenue & increased costs, with lower amortisation

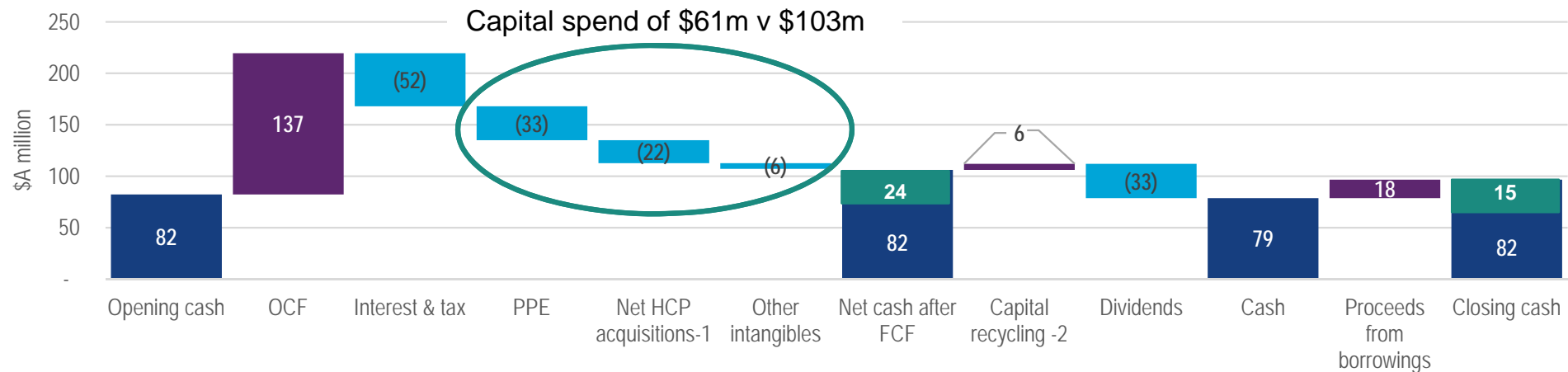
- Increased costs in the near-term from HCP and patient engagement, new service offerings - occupational health, chronic care.
- Essential investment in the future

UNDERLYING	Medical Centres BB	
	\$M	%
Revenue	157.0	(5.0)
EBIT	26.9	(36.0)
HCP capex	17.2	54.9

**HCP capex** saving of 55%

- Benefit of capital light deals –gross HCP capex down \$21m or 55%
- 8% increase in contribution to FCF (EBITDA-HCP capex)

# CASH FLOW IMPROVING



- » Total capital expenditure down 41% (pre capital-recycling) to \$61m
  - » Split 50:50 between maintenance and growth (growth inc. Health & Co, Brisbane IVF, commencement of 4 new medical centres, Kossard laboratory, River City, hospital imaging contracts)
  - » Net HCP costs down 39% to \$22m, of which Medical Centres – Bulk Billing down 55% to \$12m
- » Positive FCF of \$24m after maintenance and growth capex
- » Increase in closing cash from borrowings

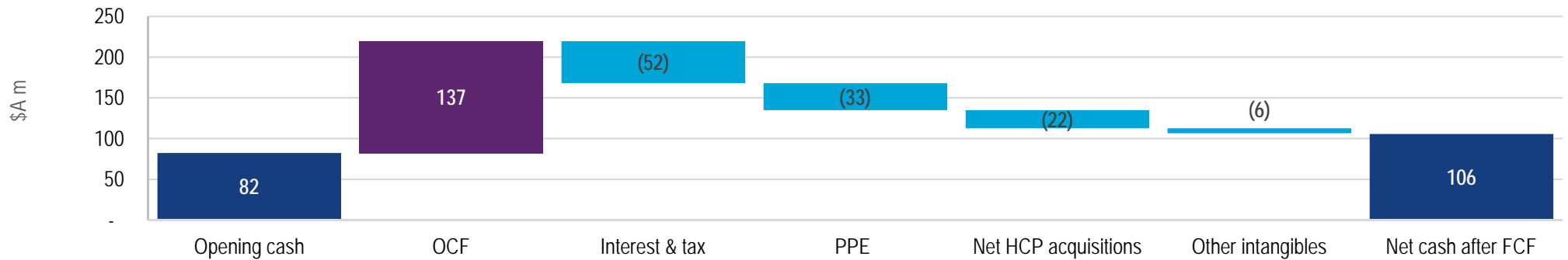
*Reconciliation to Cash Flow Statement - Appendix 4D*

<sup>1</sup> HCP acquisitions capex/subsidiaries acquired by Health & Co of \$28.1m is shown here net of the associated tax deduction of \$5.8m

<sup>2</sup> Capital recycling includes \$8.0m proceeds from sale of property into REIT and Imaging equipment sale and leaseback net of \$2.1m payment related to sale of THI

# FREE CASH FLOW COMPARISON

1H 2017

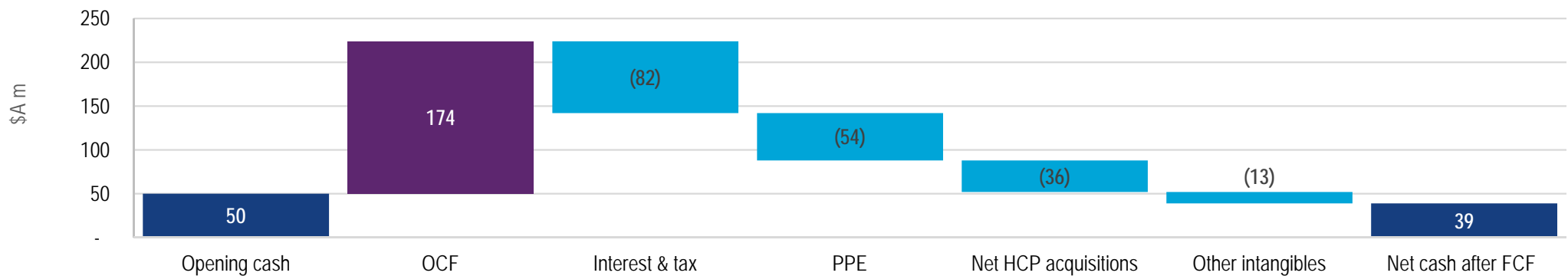


✓ Interest saving from capital recycling

✓ Lower HCP costs from new models

✓ Greater FCF despite lower profit

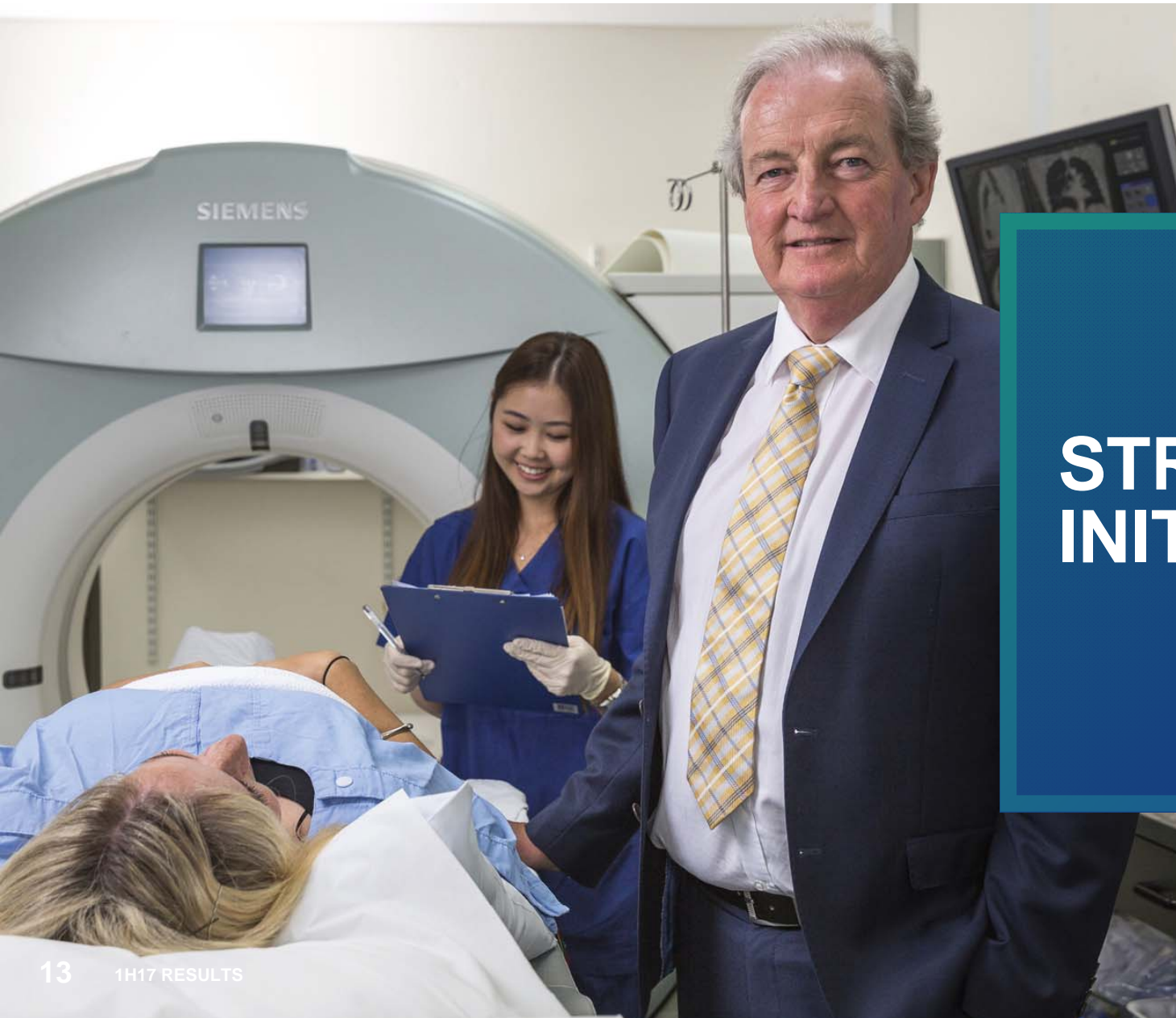
1H 2016



# NET DEBT AND DIVIDEND

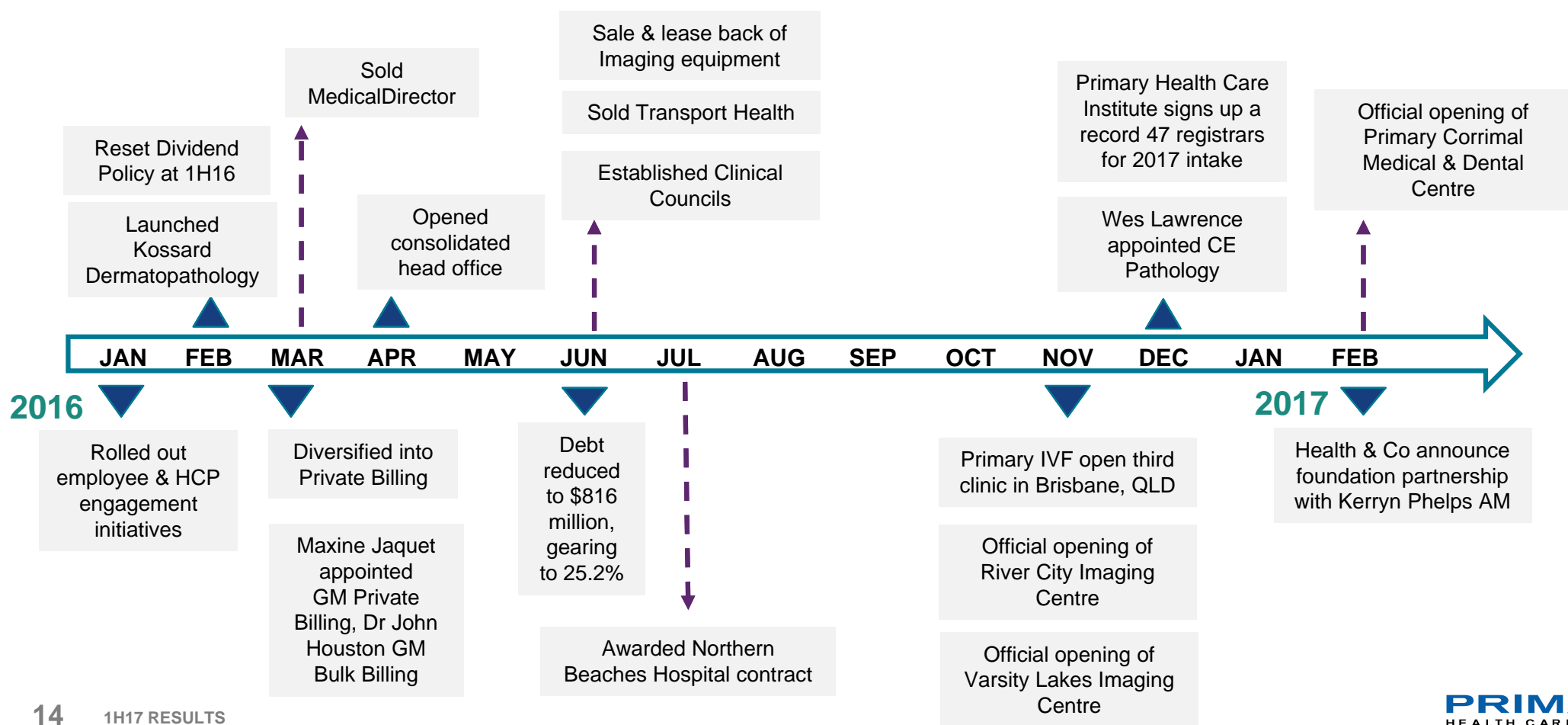
UNDERLYING	Group reported as at	
	31 December 16 \$M	30 June 2016 \$M
Total debt	918.2	898.3
Cash	(96.8)	(82.3)
Net debt	821.4	816.0
Gearing (net debt: net debt + equity)	25.3%	25.2%
Bank gearing ratio (covenant <3.5x)	2.53x	2.37x
Interim dividend cps	4.8	5.6

- » Significant improvements in leverage in FY 2016 maintained with gearing at 25%
- » Substantial cover on bank ratio
- » Substantial liquidity available - \$325m headroom on financings
- » More sustainable dividend payout at 60% of UNPAT
- » Interim dividend of 4.8 cps, 100% franked (HY 2016: 5.6cps 50% franked)



# STRATEGIC INITIATIVES

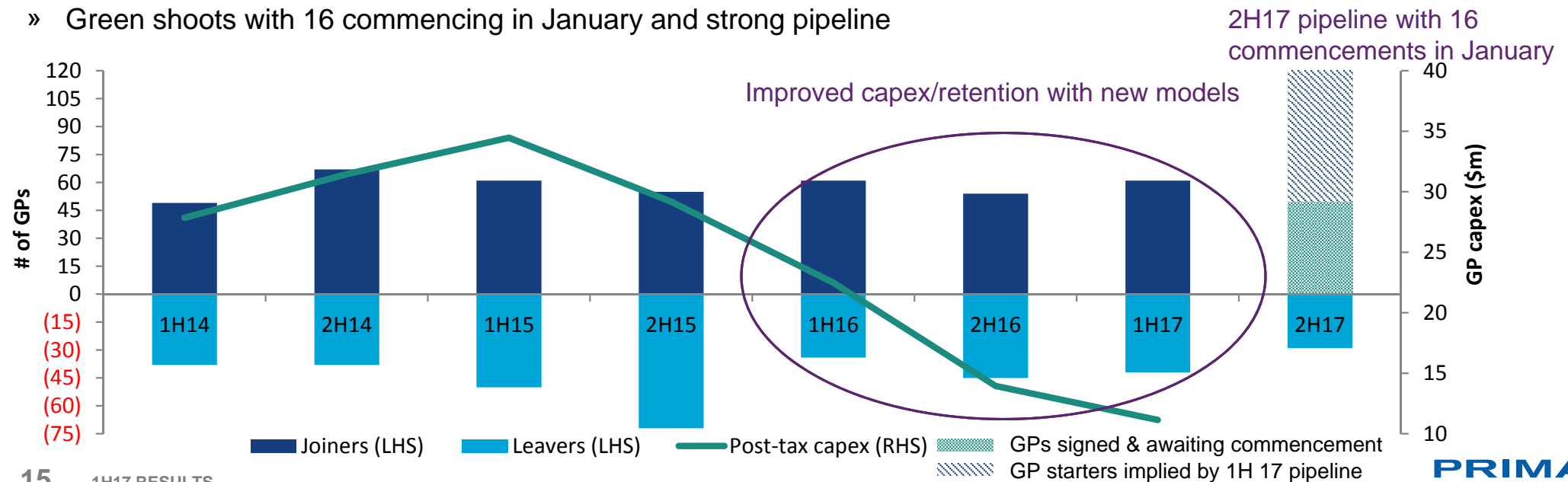
# TRANSFORMATION JOURNEY CONTINUES



# MEDICAL CENTRES – BULK BILLING

## GP recruitment and retention – critical for success

- » New capital-light recruitment models essential for future
- » Lower revenue share offset by lower capital expenditure
- » Greater number of GPs required to offset reduced average contracted hours
- » Positive trend continues with capital expenditure declining and improved retention post ATO-ruling
- » Green shoots with 16 commencing in January and strong pipeline



# MEDICAL CENTRES – BULK BILLING

## Medical Centres remains core to Primary's strategies

- » HCP and employee engagement
  - Improve offering to HCPs: increased support services, nurses, LIDs
  - Staff engagement activities
- » Service offering
  - Expand capabilities including nursing, dental, specialist staff
- » Patient centric-care
  - Improve patient experience
  - Support roll out of an Integrated Care model across 12 selected centres
- » Expand portfolio
  - Corrimal opened and roll out of 4 new centres and 1 new IVF centre
  - Implement utilisation program to expand capacity across targeted sites
- » IT investment
  - Roll out of Helix in 2H 2017, next generation GP and practice management



# MEDICAL CENTRES – PRIVATE BILLING

## Health & Co to capture a share of private billing market

### » Achievements to date:

- Foundation partnership with Professor Kerry Phelp with 2 practices into H&C network
- Mobilisation of digital health platforms

### » Future priorities:

- Accelerate growth of the Health & Co medical centre footprint
- Invest in brand awareness and recognition
- Establish technology and operational platforms

The screenshot displays the 'Health & Co' website with a navigation bar including 'PARTNERSHIP', 'PROCESS', and 'CONTACT US'. The main heading is 'Could you be our partner?'. Below this, a paragraph states: 'If you are the proprietor of a traditional general practice within a local community, operating with experienced GPs and an established patient-base, then Health & Co could be the best opportunity for you.' A smaller line of text follows: 'A large or small practice, size is not a factor. Health & Co are seeking to partner with providers of excellent patient care and who are proud to charge for their practice services. And our partnership models are flexible, so we will work collaboratively to develop an option that works for you, your staff and your patients.'

The section 'What does the partnership process require?' is followed by 'It's painless, really.' and 'Four simple steps.' The steps are: 1. We meet with you (We start by discussing your needs and objectives, then explore potential partnership options with you. We answer any questions you have and ensure mutual understanding for both parties), 2. We prepare an offer (We work with you to build a clear understanding of your practice in order to develop a solution. We discuss an offer that accurately reflects each party's expectations. By then we are ready to discuss an offer with you in person), 3. Agreement (Once we agree on the offer you will engage with a dedicated transaction team to guide you and your address through the process, and keep you informed all the way), 4. Welcome (When you join the Health & Co network, a dedicated team will be there day in and day out to assist with everything you need. We will work with your clinical and support teams to make sure the experience of joining our network is as seamless as possible, with no interruption).

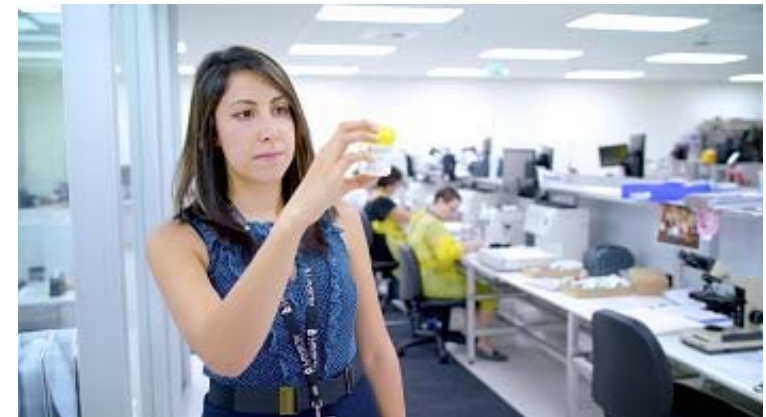
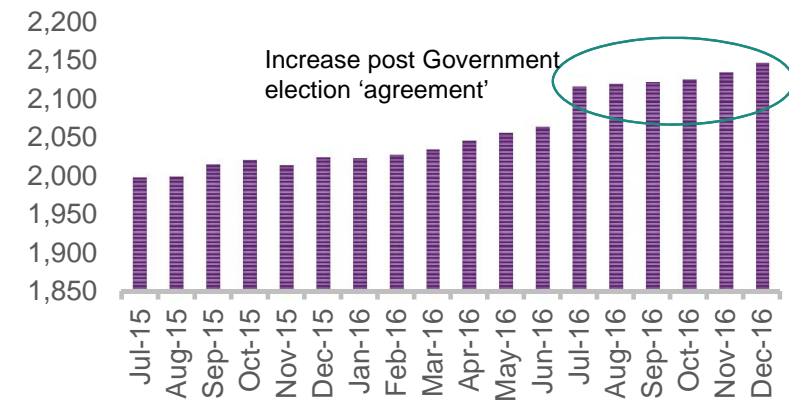
The bottom section is titled 'Contact us to discuss your needs or for a free valuation of your practice.' It includes contact information for Health & Co (Phone: 01 4622 9028, Email: partnership@healthandco.com.au, Privacy Policy, Terms & Conditions) and a contact form with fields for Name, Email, and Phone, followed by a 'Submit' button. A small disclaimer at the bottom right states: 'By filling in this form you acknowledge that you have read, understood and agreed to the Terms and Conditions and Privacy Policy.'

# PATHOLOGY

## Mature business and cost leading structure

- » Wes Lawrence appointed CEO of Pathology 12/2016
- » ACC strategy awaiting clarification
  - Net expansion of 60 in response to market competition
  - Managing underperforming ACCs
  - Ability to reset policy once Government policy is clarified
- » Driving efficiencies
  - Consolidating testing to major laboratories
  - Implementing technology improvements
- » Broadening portfolio
  - Organic opportunities in Southeast Asia via capital light joint ventures
  - Niche specialties: Kossard Dermatopathology and Genomic Diagnostics

ACCs exc: HSO and Border acquisitions



# IMAGING

## Progress on transformative path to optimise asset base

- » Realigning business portfolio to expand share of:
  - Hospital contracts (National Capital, Knox, Holmesglen, Northern Beaches)
  - Fit for purpose high-end imaging centres (Varsity Lakes, River City)
  - Primary's large-scale medical centres network (Corrimal)
- » Continued focus on:
  - Rationalising and consolidating of small community sites
  - IT transformation via the replacement of key software platforms
  - Clinician and staff engagement
  - Efficient equipment funding



# GOVERNMENT POSITION

- » Frontline care critical in preventing more expensive hospital care
- » GP visits account for only 7%<sup>1</sup> of total health expenditure
- » However, continued push to bend the cost curve and reduce frontline care funding
- » Industry continues to seek clarity on:
  - Medicare rebate freeze for GPs
  - MBS Review
  - Bulk bill incentives cuts in pathology and imaging
  - Rent regulation for pathology ACCs
  - Introduction of a quality framework for diagnostic imaging
- » Irrespective of health policy, Primary continues to develop a flexible, sustainable and patient-centric business model
- » Primary is diversifying its revenue base with Health & Co, non-MBS services, eg Integrated Care and Occupational Health, and pathology speciality services



# OUTLOOK

- » Long-term drivers for healthcare remain positive with growing and ageing population, increasing chronic and complex conditions, and rising patient expectations
- » Large-scale multi-disciplinary clinics, such as Primary's, are low-cost, efficient providers of care
- » Primary's aim is to:
  - Be at the forefront of the efficiency drive in the health sector
  - Cement its position as a leading quality healthcare provider
  - Combine with more diversified revenue, more flexible cost base, lower leverage, and greater focus on RoI

## FY2017 forecast

- » UNPAT of \$92 million to \$102 million, subject to trading conditions in the remainder of the year and the outcome of any Government policy reviews. This compares with \$96.8 million underlying NPAT from continuing operations in FY 2016.

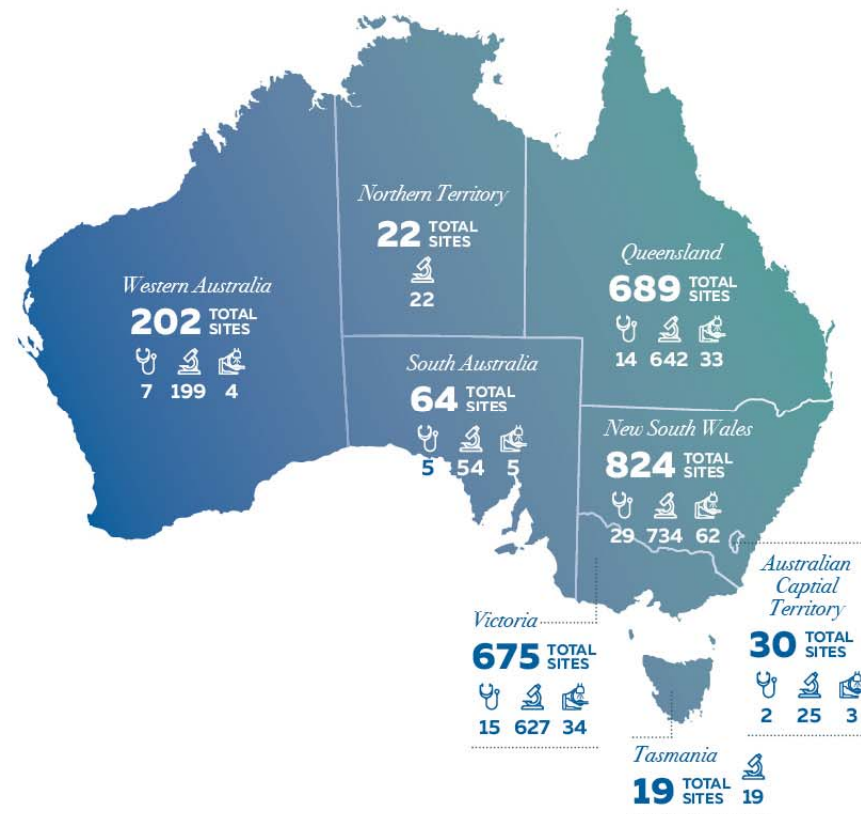


# APPENDICES

## A MARKET LEADING NETWORK



As at 1 February 2017



# REPORTED PERFORMANCE

REPORTED	1H 2017 \$M	1H 2016 \$M	MOVEMENT %
Revenue	808.7	814.1	(0.7)
EBITDA	129.1	194.7	(33.7)
Depreciation & amortisation	(68.0)	(79.6)	14.6
EBIT	61.1	115.1	(46.9)
Finance costs	(22.1)	(30.5)	27.5
PBT	39.0	84.6	(53.9)
Income tax	(17.9)	(22.5)	20.4
NPAT	21.1	62.1	(66.0)

- » HY 2017 and HY 2016 reflect the investment in the substantial transformation activities and capability build underway
- » HY 2017 reflects non-recurring items
- » HY 2016 reflects the favourable impact from the gain on disposal of Primary's shares in VEI and ATO settlement (\$33.3m)

# RECONCILIATION OF REPORTED TO UNDERLYING

1H 17 \$M	Reported	Restructuring & strategic initiatives	Non- recurring items	Other	Underlying
Revenue	808.7				808.7
EBITDA	129.1	9.7	10.4	0.7	149.9
Depreciation	(29.4)				(29.4)
Amortisation	(38.6)				(38.6)
EBIT	61.1	9.7	10.4	0.7	81.9
Finance costs	(22.1)				(22.1)
PBT	39.0	9.7	10.4	0.7	59.8
TAX	(17.9)				(17.9)
NPAT	21.1				41.9

- » Business restructuring and strategic initiatives including establishment of the transformation office and transformation programs including HCP recruitment, patient experience, technology, and outsourcing (\$5 million), set-up costs for Health & Co and Pathology in SE Asia (\$2.5 million) and redundancies (\$2 million)
- » Non-recurring items including indirect taxes and related imposts (\$8 million) and legal costs (\$2 million)
- » Other items

# RECONCILIATION OF REPORTED TO UNDERLYING

1H 16 \$M	Reported	Restructuring & strategic initiatives	Gain on sale	ATO settlement	Underlying
Revenue	814.1		(19.8)		794.3
EBITDA	194.7	11.2	(19.8)	(13.5)	172.5
Depreciation	(35.7)	0.9			(34.7)
Amortisation	(43.9)				(43.9)
EBIT	115.1	12.1	(19.8)	(13.5)	93.9
Finance costs	(30.5)				(30.5)
PBT	84.6	12.1	(19.8)	(13.5)	63.4
Tax	(22.5)				(19.1)
NPAT continuing operations	62.1				44.3

- » Gain on disposal of Vision Eye Institute shareholding and other non cash gains on dissolution of a joint venture
- » Finalisation of ATO Settlement relating to potential HCP tax liabilities
- » Business restructuring and strategic initiatives

# MEDICAL CENTRES

Underlying	1H 2017 \$M	1H 2016 \$M	MOVEMENT \$M	MOVEMENT %
Revenue	<b>157.0</b>	165.3	(8.3)	(5.0)
EBITDA	<b>65.4</b>	82.7	(17.3)	(20.9)
Depreciation	<b>(10.7)</b>	(10.4)	(0.3)	2.9
Amortisation	<b>(27.8)</b>	(30.3)	2.5	(8.3)
EBIT	<b>26.9</b>	42.0	(15.1)	(36.0)

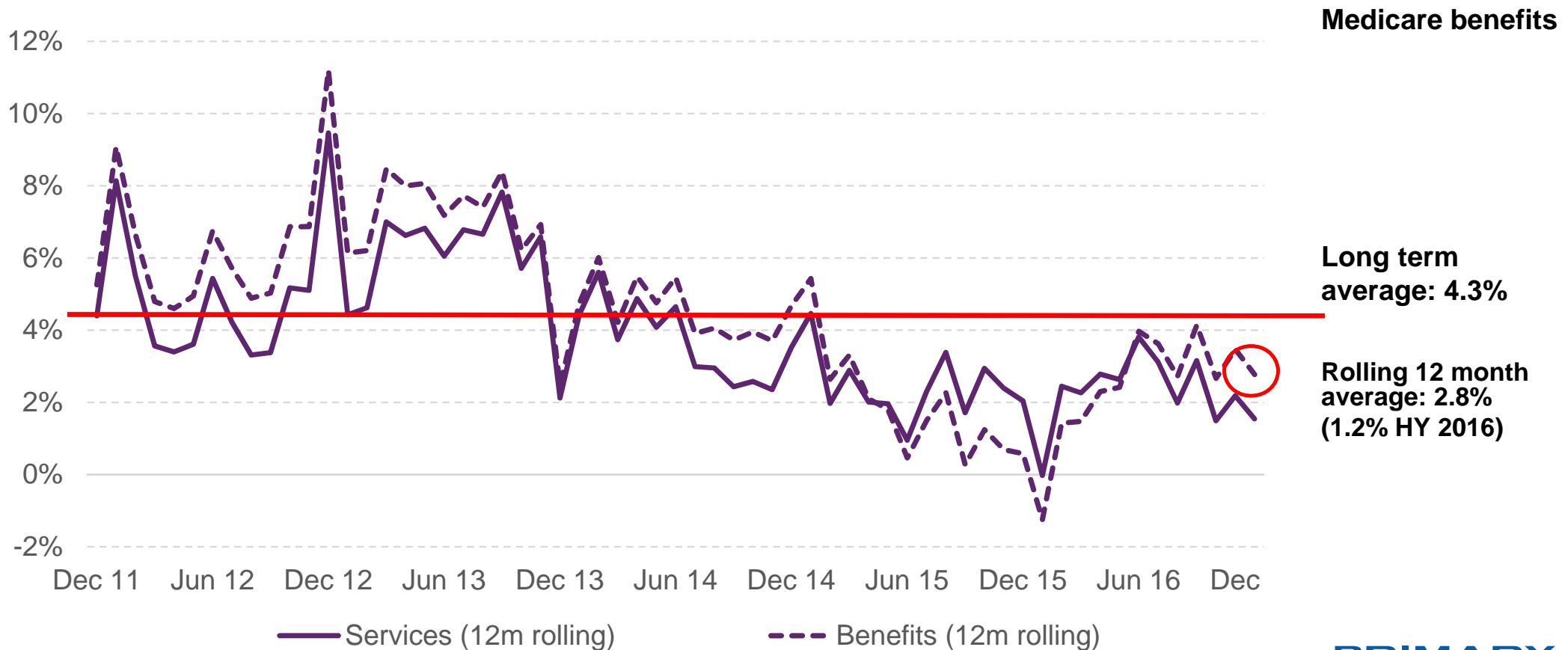
» Refer slide 9

# PATHOLOGY

Underlying	1H 2017 \$M	1H 2016 \$M	MOVEMENT \$M	MOVEMENT %
Revenue	<b>504.9</b>	482.3	22.6	4.7
EBITDA	<b>64.6</b>	64.2	0.4	0.6
Depreciation	<b>(9.5)</b>	(9.6)	0.1	1.0
Amortisation	<b>(3.8)</b>	(3.8)	-	-
EBIT	<b>51.3</b>	50.8	0.5	1.0

- » Above market revenue growth of \$22.6m or 4.7%
- » EBIT up \$0.5m with property costs up due to ACC expansion - net 60 ACCs opening in response to Government policy uncertainty. Strategy to be reset once Government provide clarity
- » On-going efficiency drive, including laboratory infrastructure and procurement processes
- » Investment in niche specialties - Kossard Dermatopathology and Genomic Diagnostics - expected to increase contribution as they mature

# PATHOLOGY: MARKET SERVICES AND BENEFITS

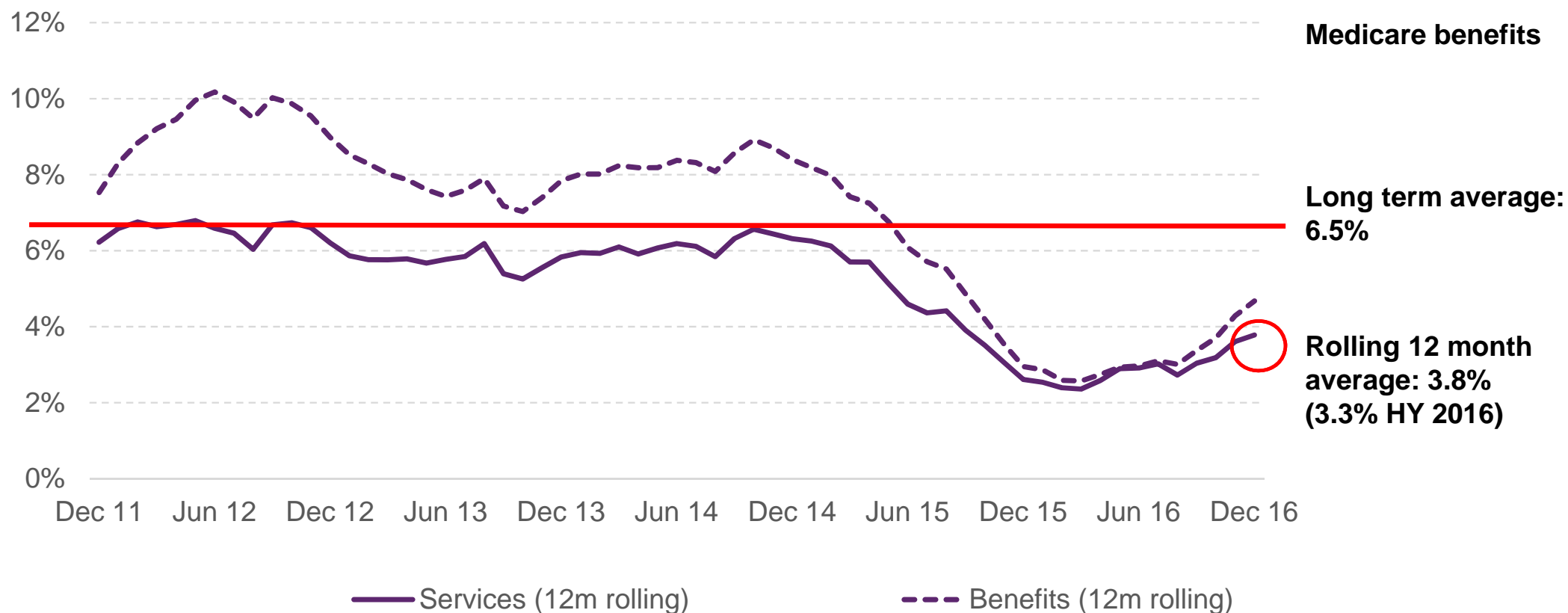


# IMAGING

Underlying	1H 2017 \$M	1H 2016 \$M	MOVEMENT \$M	MOVEMENT %
Revenue	<b>162.8</b>	162.1	0.7	0.4
EBITDA	<b>27.7</b>	30.4	(2.7)	(8.9)
Depreciation	<b>(7.8)</b>	(13.9)	6.1	43.9
Amortisation	<b>(5.6)</b>	(7.5)	1.9	25.3
EBIT	<b>14.3</b>	9.0	5.3	58.9

- » Strong performance with increased EBIT and margin expansion
- » Stable revenue:
  - Continued growth from new and expanded sites
  - Offset by hospital contract losses and closure of underperforming community sites
  - Normalised revenue growth of 3.5%
- » Strong EBIT margin expansion reflecting benefits of business portfolio realignment:
  - Savings in labor from improved rostering and closure of uneconomic sites. Labour growth of 1.2%, below 3.5% revenue growth (normalised)
  - Decline in EBITDA due to the sale and leaseback and REIT transactions, offsetting savings in depreciation and interest

# IMAGING: MARKET SERVICES AND BENEFITS



# CORPORATE

Underlying	1H 2017 \$M	1H 2016 \$M	MOVEMENT \$M	MOVEMENT %
Revenue	<b>0.2</b>	0.6	(0.4)	(66.7)
EBITDA	<b>(7.0)</b>	(4.8)	(2.2)	(45.8)
Depreciation	<b>(1.4)</b>	(0.8)	(0.6)	(75.0)
Amortisation	<b>(1.4)</b>	(2.3)	0.9	39.1
EBIT	<b>(9.8)</b>	(7.9)	(1.9)	(24.1)

- » Corporate costs up 24%
- » Increased investment in new capabilities to support existing business and growth agenda
- » HY 2017 increase reflecting costs of 2H 2016 capabilities:
  - Upscaling of strategy, innovation, internal audit, risk management and human resource capabilities

# TAX IMPLICATIONS OF HCP ACQUISITIONS

- » Healthcare Practitioners acquired on or after 1 July 2015:
  - Deferred tax liability (DTL) to be recognised at the time of the acquisition of healthcare practices and capitalisation of contractual relationship intangible assets.
  - Equal movement in DTL will ensure an effective tax rate of 30%
- » Healthcare Practitioners acquired prior to 30 June 2015:
  - » No DTL has been recognised regarding the acquisition of healthcare practices and capitalisation of contractual relationship intangible assets to-date
  - » Therefore there is a non-deductible (permanent) difference which will increase the notional effective tax rate above 30%. This will progressively decrease as the associated amortisation expense is recognised and runs off.
  - » The additional accounting tax expense is as follows (updated from FY 2016):

\$m	1H 2017	2H 2017	2018	2019	2020
Additional Accounting Tax Expense	6.4	5.0	8.6	5.7	2.4

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