



### FY 2018 RESULTS

YEAR ENDED 30 JUNE 2018







### **PRIMARY'S VISION**

- » Healthcare in Australia largely unchanged for decades
- » At a watershed with costs, technology and choice driving change
- » Primary has the scale, people and drive to lead the sector
- » New Purpose, Mission and Values
- » Brand reset in train to align to values
- » Comprehensive review of businesses undertaken
- » Pathway to growth:
  - Repositioning the model in Medical Centres
  - Leading-edge infrastructure platforms in Pathology and Imaging
  - Growth in services including IVF, scalable day surgery platform
- » Become Workplace of Choice in community care
- » Delivering care when, where and how consumers want it

#### **Our Purpose**

We are inspired to care for your health and wellbeing at every stage of life.

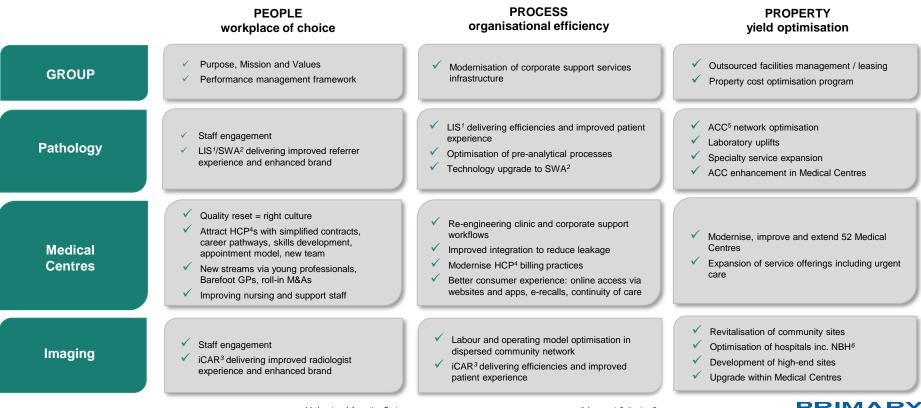
#### **Our Mission**

We share a mission to seek and sustain life-enhancing healthcare delivered by people who care.

#### **Our Values**



### **INITIATIVES ACROSS THE GROUP**



1 Laboratory Information System 2 Serum Work Area 3 Imaging Core Application Refresh 4 Healthcare Professionals 5 Approved Collection Centres 6 Northern Beaches Hospital





# GROUP RESULTS



### **UNDERLYING PROFIT STABLE**

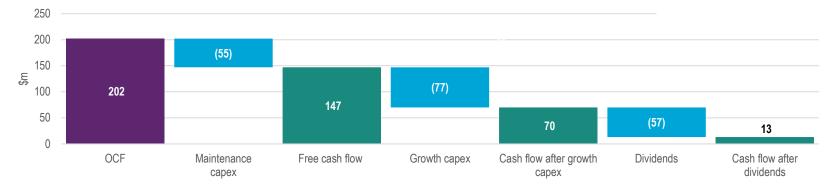
Group	Underlying <sup>1</sup>		Repo	orted <sup>2</sup>
\$m	FY 2018	FY 2017	FY 2018	FY 2017
Revenue	1,740.3	1,658.6	1,740.3	1,658.6
EBIT	167.0	174.6	71.5	(469.7)
NPAT	92.3	92.1	8.9	(516.9)
As at			30 June 2018	30 June 2017
Free cash flow <sup>3</sup>			146.6	141.5
Dividend cps 100% franked (60% UNPAT)			10.6	10.6

- » Revenue growth of 4.9%
- » Improved EBIT contribution from Pathology (+1.3%), Imaging (+16.6%) and Corporate, partially offsetting Medical Centres contraction where Project Leapfrog aims to deliver growth
- » UNPAT in line with FY 2017 with benefits of balance sheet and cash flow initiatives. Growth in UNPAT when normalised for start-up costs of greenfield sites and Health & Co<sup>4</sup>
- » Free cash flow of \$147m up 3.6% on FY 2017
- » Reported EBIT includes impairments (\$49.5m), investment in restructuring and strategic initiatives (\$40.9m), and non-recurring items (\$5.1m)
  - <sup>1</sup> All comments relate to underlying results unless specifically noted
  - <sup>2</sup> Reported performance reconciliation- slide 10
  - <sup>3</sup> FCF is before growth capex slide 7

<sup>4</sup> Business as Usual reconciliation - slide 9



### FREE CASH FLOW REMAINS SOLID



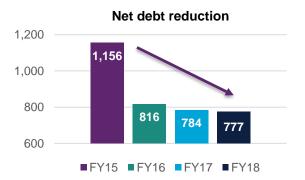
- » Operating cash flow:
  - Includes investment in non-underlying initiatives
  - Benefitted from reduced tax and interest costs
- » Free cash flow before growth capex of \$147m, up 3.6% on FY 2017
- » Growth capex includes:
  - Acquisition of GP clinics
  - New Medical Centres, Perth IVF and Day Surgery, Kawana
  - BPI contract, iCAR, Northern Beaches and Highfields in Imaging



### **DEBT LEVELS MAINTAINED**

Reported As at			at	
\$m	30 June 2018	30 June 2017	30 June 2016	30 June 2015
Total debt	860.8	879.7	898.3	1,205.5
Cash	(84.0)	(95.5)	(82.3)	(50.0)
Net debt	776.8	784.2	816.0	1,155.5
Bank gearing ratio (covenant <3.5x)	2.7x	2.5x	2.4x	3.0x
Bank interest ratio (covenant >3.0x)	9.0x	7.9x	6.6x	5.9x
Gearing (net debt: net debt + equity)	29.9%	29.5%	25.2%	32.4%

- » Significant improvement in leverage since FY 2015 from capital recycling program and, more recently, free cash flow generation
- » Discipline at divisional level, spending only what they generate
- » Need to balance gearing and dividends with capital demands:
  - Investing in essential infrastructure
  - Turnaround of Medical Centres and GP expansion





### **GROWTH ON BAU BASIS**

Underlying	FY 2018 \$m	FY 2017 \$m	Better/ (worse) %
EBIT	167.0	174.6	(4.4)
New centres / Health & Co	14.8	5.7	
EBIT Business as Usual	181.8	180.3	0.8

- » FY 2018 underlying EBIT up 0.8% and underlying NPAT up 7.6% on BaU basis, reflecting large number of new sites opened this year
- » Recognises net costs of greenfield centres<sup>1</sup> and start-up costs in Health & Co



FY 2018 Medical Centres Craigieburn, Greensborough, Narellan, Robina (opened 7/18)	FY 2017 Medical Centres Corrimal
<b>IVF</b>	<b>IVF</b>
Perth IVF & Day Surgery	Brisbane IVF
<b>Imaging</b>	Imaging
Kawana	River City



### UNDERLYING RESULTS REFLECT CORE TRADING

FY 2018 \$m	Reported	Impairment	Restructuring & strategic initiatives	Non-recurring items	Underlying
EBIT	71.5	49.5	40.9	5.1	167.0
Finance costs	(35.1)		¢05 5m EPIT adjust	mont	(35.1)
PBT	36.4		\$95.5m EBIT adjust	ment	131.9
Income Tax	(27.5)				(39.6)
NPAT	8.9				92.3
FY 2017			Restructuring &	Non-recurring	
FY 2017 \$m	Reported	Impairment	Restructuring & strategic initiatives	Non-recurring items	Underlying
	Reported (469.7)	Impairment 587.0			Underlying 174.6
\$m			strategic initiatives 39.2	items 18.1	
\$m EBIT	(469.7)		strategic initiatives	items 18.1	174.6
\$m EBIT Finance costs	(469.7) (43.1)		strategic initiatives 39.2	items 18.1	174.6 (43.1)

» Impairments relate to the leases and associated assets at three medical centres. These resulted from the detailed the site-bysite review of Medical Centres in preparation for Leapfrog's comprehensive modernisation and expansion program

- » Strategic initiatives of \$31.6m include iCAR \$2.0m, Leapfrog \$1.9m, Pathology platforms \$1.6m, corporate functions including IT \$6.8m, Finance \$3.7m, Property \$2.1m, HR \$1.1m and business set-up costs \$5.5m
- » Restructuring costs were \$9.3m
- » Non-underlying items in FY 2019 expected to be for major projects including Leapfrog in Medical Centres, technology in Pathology and Imaging and corporate support functions





### DIVISIONAL RESULTS & STRATEGIES



### **PATHOLOGY: STRONG CORE PERFORMANCE**

Underlying	FY 2018 \$m	FY 2017 \$m	Better/ (worse) %
Revenue	1,090.6	1,038.4	5.0
EBITDA	145.6	146.0	(0.3)
Depreciation	(19.0)	(18.8)	(1.1)
Amortisation	(5.6)	(7.7)	27.3
EBIT	121.0	119.5	1.3
Total capital expenditure	21.1	26.9	21.6

- » Pathology continues to generate strong cash flow
- » EBIT growth of ~4% normalising for Healthscope collection centres disposal. Also impacted by FOBT loss and Dorevitch provisioning
- » Revenue up 5.0% with increases in volume and price assisted by niche specialities: histopathology, genetics, vets
- » Reflects good market growth for the majority of the year but a softer market in May and June
- » Continued success with Approved Collection Centre (ACC) rents growing at a lower rate than revenue
- » Consumable costs increased due to coning<sup>1</sup> and higher value tests e.g. in-house NIPT was up nearly three-fold
- » Capex down in FY 2018 due to ACC discipline and timing of projects. LIS to commence in FY 2019

<sup>1</sup> Coning is the arrangement whereby only the top three items by value in a single patient episode are paid for under the MBS when requested by a GP for out-of-hospital services



### PATHOLOGY: CONSISTENT GROWTH

#### The Pathology division is Primary's largest business producing consistent growth over a long period

- » Whole-of-Primary approach: increased footprint and improved visibility under Project Leapfrog
- » Strong focus on staff engagement
- » Re-platforming technology in LIS and SWA to deliver significant clinical, operational and financial benefits and to support future growth
- » Refer Capital Raising presentation



### PROPERTY

ACC network optimisation

Speciality services expansion

Laboratory uplifts

ACC enhancement in Medical Centres





### PRY MEDICAL CENTRES: GREENFIELD COSTS AND CONTRACT TRANSITION

Underlying		FY 2018 \$m	}	FY 2017 \$m	Better/ (worse) %
Revenue		313.4		317.8	(1.4)
EBITDA		99.3		125.8	(21.1)
Depreciation		(18.0)		(20.8)	13.5
Amortisation		(45.5)		(55.4)	17.9
EBIT		35.8		49.6	(27.8)
HCP capital expenditure		26.8		30.3	11.6
Total capital expenditure		57.6		56.4	(2.1)
<u>3 years through 5 year process</u> with new contracts to improve cash flow and widen appeal	V <u>alue propositio</u> with GP share of and PRY's down	f billings up		tional investments in recruit and support G	
HCP capex at \$26.8m, less than half FY 2015, before new contracts, releasing capital for investment	GP revenue down \$11.7m due to lower share of higher gross billings. Dental and IVF revenue improved.		Ехра	nd offerings for cons down \$6.9m (13.4%), norm	umers

FY19 onwards = comprehensive evolution of model under Leapfrog to turn around value proposition



### **PRY MEDICAL CENTRES: GP KEY DRIVERS**

GPs	FY 2018	FY 2017	FY 2016	FY 2015	Better/ (worse) % FY18-FY17	
Headcount	1,056	1,040	960	923	1.5	
FTEs <sup>1</sup>	945	959	920	908	(1.5)	
Gross billings (\$m)	425.2	416.0	417.5	415.8	2.2	
Share of revenue (%)	40.3%	44.0%	46.7%	48.2%	(370) pp	
Revenue (\$m) <sup>2</sup>	171.5	183.2	195.1	200.7	(6.4)	Capex more than halved,
GP capital expenditure <sup>3</sup>	24.9	27.4	53.2	63.7	(9.1)	releasing funds for expansion

» Headcount up but FTEs down due to PRY quality reset and other initiatives which are essential for future growth

- » Gross billings up with higher overall hours and greater non-Medicare billings per patient
- » Lower PRY revenue due to lower % share. Three years through recycling of old five year contracts
- » Capex more than halved from FY 2015, releasing funds for expansion

<sup>1</sup> FTEs based on 40-hour week, 47-week year

<sup>2</sup> Revenue includes revenue earned by registrars who are employed rather than under contract and not included in GP numbers. FY 15-17 restated for consistency (FY18 53 registrars)

<sup>3</sup> GP capex only. HCP capex on slide 11 includes \$1.4m in IVF and specialists



### **PRY MEDICAL CENTRES: GP RECRUITMENT**

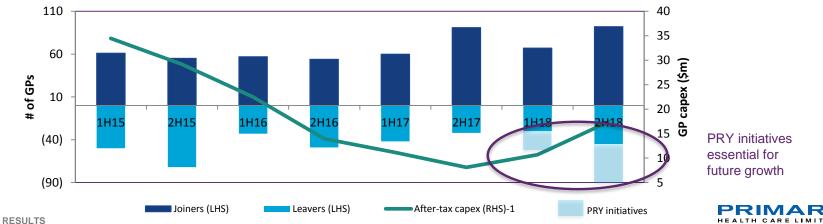
#### Having the right GPs in the right clinics is paramount

#### Numbers

- » Record of 159 new GPs recruited
- » Nearly half of leavers due to PRY initiatives = clinic closures, quality reset program and holding the line on offers = essential for future
- » Retention at industry levels (FTE 94%) normalised for PRY initiatives

#### Cost

» \$18m after-tax GP capex (\$25m pre-tax) with \$6m upfronts for new GPs (14%), \$8m upfronts for re-signs



### **PRY MEDICAL CENTRES: OTHER REVENUE**

#### **Dental and IVF growth**

#### Dental

- » Strong recruitment and quality reset with 137 closing FTEs
- » Revenue and EBIT up 8% to \$34.2m and \$4.6m respectively
- » Improvements in key drivers
- » Dental in 61 Medical Centres with targeted expansion under Leapfrog

#### IVF

- » Expanded laboratory in Sydney and full year trading in Brisbane, new Perth centre
- » Total cycles of 6,500 and revenue of \$11.2m, both up over 30%
- » EBIT breakeven with mature sites delivering good returns while Brisbane in ramp-up
- » Further expansions and enhancements in FY 2019

#### Other revenue

- » Other medical services revenue of \$29.6m includes Specialist, Day Surgeries and Allied Health
- » Non-medical revenue of \$66.9m includes rental income and grants
- » Broadly in-line with FY 2017







### LEAPFROG

#### A comprehensive renewal of the operating model

- » A unique portfolio of large-scale clinics with competitive advantages in terms of size, location, accessibility and range of services
- » Project Leapfrog will deliver a comprehensive renewal of the operating model
- » Underpinned by three streams of activities:



» Refer Capital Raising presentation







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## HEALTH & CO: ACCRETIVE PRACTICES; FOCUS ON ROLL-INS

Underlying	FY 2018 \$m	FY 2017 \$m
Revenue	6.2	1.8
EBITDA	(4.1)	(2.3)
Depreciation	-	-
Amortisation	(0.1)	-
EBIT	(4.2)	(2.3)
Capital expenditure	9.8	8.4

- » Loss reflects the ramp-up of M&A capabilities and phasing of acquisitions. Break-even in June 2018.
- » H&C practices:
  - 16% EBITDA growth on average during 1<sup>st</sup> year in network
  - 100% retention of GPs during transition
  - Growth in new patient numbers
- » In FY 2019, M&A capabilities to support acquisition of clinics in Medical Centres' catchment areas under Leapfrog





### **IMAGING: STRONG PROFIT GROWTH**

Underlying	FY 2018 \$m	FY 2017 \$m	Better/ (worse) %
Revenue	368.4	333.5	10.5
EBITDA	57.0	57.8	(1.4)
Depreciation	(14.0)	(16.8)	16.7
Amortisation	(9.2)	(12.0)	23.3
EBIT	33.8	29.0	16.6
HCP capital expenditure	2.8	4.3	34.9
Total capital expenditure	36.9	28.2	(30.9)

- » Revenue up 10.5% with continued strength in the hospital segment, MRI and CT
- » Reflects on-going good market growth levels and a lift in market share. Some slow-down in May and June referrals
- » Successful Brisbane Private Imaging (BPI) acquisition in January 2018 contributed \$3.5m in revenue
- » Strong EBIT expansion reflecting turnaround strategy over last 2 years and focus on Hospital and Medical Centres segments
- » EBITDA movement due to equipment sale and leaseback and REIT. Normalised EBITDA grew by ~4%
- » Capex includes BPI, Kawana Imaging Centre, Northern Beaches, Highfields and iCAR



### IMAGING: COMMUNITY SITES AND OPERATIONAL ENHANCEMENTS

#### Revitalisation of community sites focusing on consumer value proposition, rebrand and marketing

- » Investment in iCAR : technology replacement and innovation across radiologist workflow, voice recognition, referrer delivery channel and enhanced imaging
- » Revitalisation of community sites with focus on consumer value proposition, rebrand and marketing
- » Labour optimisation and standard operating model development





### CORPORATE

Underlying	FY 2018 \$m	FY 2017 \$m	Better/ (worse) %
Revenue	0.0	0.1	(100.0)
EBITDA	(15.6)	(16.1)	3.1
Depreciation	(2.5)	(2.8)	10.7
Amortisation	(1.3)	(2.3)	43.5
EBIT	(19.4)	(21.2)	8.5

- » FY 2018 decrease reflecting savings from Head Office streamlining
- » Modernisation of support functions to deliver best-in-class services in IT, Finance, Property and HR including:
  - Outsourcing property maintenance and lease management
  - Centralised and automated purchasing system
  - IT platform
  - Websites for all businesses, Medical Centres, with whole-ofgroup search functionality
- » Programs will deliver cost savings, efficiencies and risk mitigation FY 2019 onwards



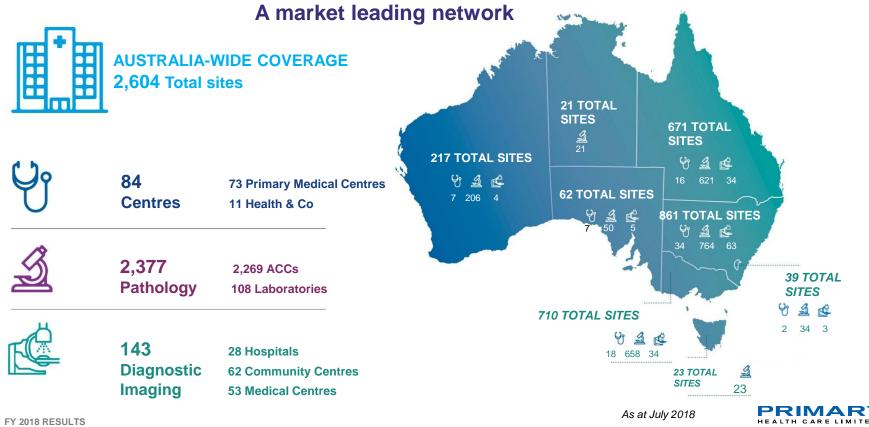


### **FY 2019 FORECAST**

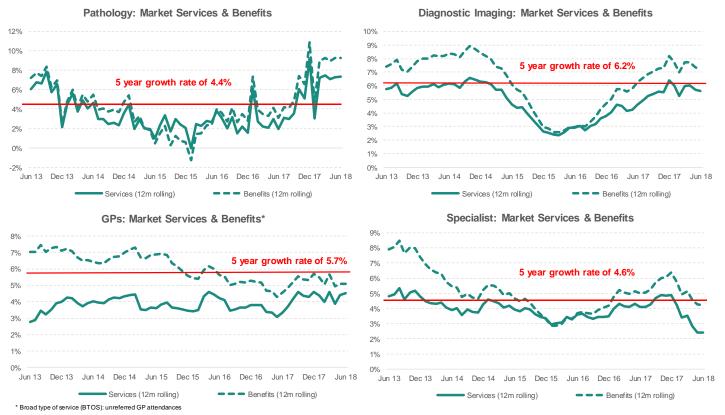
- » Primary currently expects underlying NPAT in FY 2019 to be at or above FY 2018 underlying NPAT, prior to the impact of the capital raising and potential acquisition
- » Based on current trading activity, industry growth is expected to be slower in 1H 2019 and then normalise to long-term growth rates
- » Assuming successful capital raising and completion of the potential acquisition, Primary anticipates the following adjustments to FY 2019 underlying NPAT:
  - Interest expense savings resulting from the \$250m proceeds of the capital raising
  - Contribution from the potential acquisition from the date of completion (expected to be September-October 2018)
- » A further update regarding Primary's trading and outlook will be provided at the AGM in November 2018



### **APPENDICES**



### **INDUSTRY TRENDS**





### **DIVISIONAL RECONCILIATION: UNDERLYING EBIT**

FY 2018 \$m	Pathology	Medical Centres <sup>1</sup>	Imaging	Corporate	Group <sup>2</sup>
Revenue	1,090.6	319.6	368.4	-	1,740.3
EBITDA	145.6	95.2	57.0	(15.6)	282.2
Depreciation	(19.0)	(18.0)	(14.0)	(2.5)	(53.5)
Amortisation	(5.6)	(45.6)	(9.2)	(1.3)	(61.7)
EBIT	121.0	31.6	33.8	(19.4)	167.0

FY 2017 \$m	Pathology	Medical Centres <sup>1</sup>	Imaging	Corporate	Group <sup>2</sup>
Revenue	1,038.4	319.6	333.5	0.1	1,658.6
EBITDA	146.0	123.5	57.8	(16.1)	311.2
Depreciation	(18.8)	(20.8)	(16.8)	(2.8)	(59.2)
Amortisation	(7.7)	(55.4)	(12.0)	(2.3)	(77.4)
EBIT	119.5	47.3	29.0	(21.2)	174.6

<sup>1</sup> Medical centres includes PRY Medical Centres and Health & Co – refer slide 27 for analysis

<sup>2</sup> \$38.3m of inter-company revenue/expenses have been eliminated at the Group level (FY 2017 \$33.0m)

### **MEDICAL CENTRES RECONCILIATION: UNDERLYING EBIT**

FY 2018	Primary	Health & Co	Medical Centres
\$m	Medical Centres		
Revenue	313.4	6.2	319.6
EBITDA	99.3	(4.1)	95.2
Depreciation	(18.0)	-	(18.0)
Amortisation	(45.5)	(0.1)	(45.6)
EBIT	35.8	(4.2)	31.6

FY 2017 \$m	Primary Medical Centres	Health & Co	Medical Centres
Revenue	317.8	1.8	319.6
EBITDA	125.8	(2.3)	123.5
Depreciation	(20.8)	-	(20.8)
Amortisation	(55.4)	-	(55.4)
EBIT	49.6	(2.3)	47.3



### **HCP ACQUISITIONS: TAX IMPLICATIONS**

#### Healthcare Professionals contracted on or after 1 July 2015:

- » Deferred tax liability (DTL) to be recognised at the time of the acquisition of healthcare practices and capitalisation of contractual relationship intangible assets
- » Equal movement in DTL will ensure an effective tax rate of 30%

#### Healthcare Professionals contracted prior to 30 June 2015:

- » No DTL has been recognised regarding the acquisition of healthcare practices and capitalisation of contractual relationship intangible assets to-date
- » Therefore there is a non-deductible (permanent) difference which will increase the notional effective tax rate above 30%. This will progressively decrease as the associated amortisation expense is recognised and runs off
- » The additional accounting tax expense is as follows:

\$m	2019	2020
Additional Accounting Tax Expense	4.5	2.2



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